

**Community Care of Central Wisconsin  
Governing Board Meeting Agenda**

Wednesday, March 27, 2013

3-5 p.m.

Meeting Room A - Central Wisconsin Airport, Mosinee, WI

1. Meeting Call To Order
2. Invitation for Public Comment
3. Approval of February 27, 2013 Meeting Minutes
4. Board Education/Governance Monitoring
  - A. Administrative Updates
  - B. ADRC-Central Wisconsin Presentation (Sharon Davisson and Doug Below): ADRC Information and Assistance/Family Care Enrollment Process and Outreach/Marketing – Langlade, Lincoln, Marathon and Wood Counties
  - C. Monitoring Reports
    - ✓ Member Report
    - ✓ Monthly Income Statement
    - ✓ Annual SDS and Internal Member Satisfaction Survey Results and Report
    - ✓ Annual Appeal & Grievance Report
  - D. Presentation of the 2013 Quality Work Plan
5. Board Policy Discussion/Actions
  - A. Strategic Planning Update with Board Action of the CCCW Mission/Values Statement
  - B. Review and Approve Board Appointment Process and Schedule
6. Next Meeting Agenda Items
7. Date and Location for the Next Meeting
8. Adjournment

Notice of this meeting was provided to Langlade, Lincoln, Marathon, Portage, and Wood County Clerks; major newspapers of Wausau, Marshfield, Wisconsin Rapids, Stevens Point, Antigo, and Merrill; and the CCCW website.