



**Community Care CONNECTIONS OF WISCONSIN**

**Governing Board Meeting Agenda**

Wednesday, March 25, 2015

1 p.m. - 3 p.m.

CCCW Wausau Location

1200 Lakeview Drive, Suite 100, Wausau, WI 54403

1. Meeting Call To Order
2. Invitation for Public Comment (15 minute maximum)
3. Approval of February 25, 2015 Meeting Minutes
4. Board Updates/Education
  - A. Administrative Updates
    - Governor's Budget Proposal for Family Care and the Long-Term Care System
    - Family Care Training: "What Happens After A Person Enrolls in CCCW?"
  - B. Monitoring Reports
    - Monthly Income Statement
    - Annual Internal Member Satisfaction Survey Results and Report
    - Annual Appeal & Grievance Report
    - Annual Provider Network Satisfaction Survey Report
5. Board Discussion/Action
  - A. Board Listening Session With Stakeholders
  - B. Discuss Self-Evaluation Questionnaire
  - C. Review and Approval of CCCW Quality Work Plan
6. Next Meeting Agenda Items
7. Date and Location for the Next Two Meetings
8. Adjournment

Notice of this meeting was provided to Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Langlade, Lincoln, Marathon, Polk, Portage, Price, Rusk, Sawyer, Washburn, and Wood County Clerks; major newspapers located in the counties listed above; and posted on the CCCW website.

Notice of this meeting is posted and is publicly visible at the following CCCW office locations: Antigo, Ashland, Centuria, Hayward, Marshfield, Merrill, Park Falls, Rice Lake, Spooner, Stevens Point, Superior, Wausau, and Wisconsin Rapids